



## March 2014 Newsletter

### **Billing Tiers:**

For your reference, the District's current tiered water rates are shown below:

<u>USAGE</u> (monthly billing basis)	<u>COST</u> (per gallon)	-OR-	<u>COST</u> (per 1,000 gallons)
0 to 20,000 gallons	\$0.005		\$5.00
20,000 to 30,000 gallons	\$0.0075		\$7.50
30,000 to 40,000 gallons	\$0.0125		\$12.50
Over 40,000 gallons	\$0.0150		\$15.00

The Board of Directors approved the rate tier structure below at its February 20, 2014. This new rate tier structure is effective March 1, 2014 and will first appear in the April 2014 billing.

<u>USAGE</u> (monthly billing basis)	<u>COST</u> (per gallon)	-OR-	<u>COST</u> (per 1,000 gallons)
0 to 15,000 gallons	\$0.0050		\$5.00
15,001 to 25,000 gallons	\$0.0075		\$7.50
25,001 to 35,000 gallons	\$0.0125		\$12.50
35,001 to 40,000 gallons	\$0.0150		\$15.00
40,001 to 45,000 gallons	\$0.0200		\$20.00
Over 45,000 gallons	\$0.0250		\$25.00

### **Billing questions or concerns:**

If you have questions or concerns related to your PBHMD bill, please call Customer Billing at (800) 741-3254.

**Wastewater Charges in Your Billing Statement** – We have recently had several customer calls regarding wastewater (sewer) charges for Paint Brush Hills residents. The main question is “Why am I being billed for two sewer charges – one from Paint Brush Hills and another from the Woodmen Hills Metro District?”

The two districts entered into an agreement in 2011 after Woodmen Hills acquired sole ownership of the wastewater treatment facility that serves both districts. Under this agreement, Woodmen Hills charges each PBHMD customer for their share of the wastewater treatment cost.

PBHMD continues to bill its customers for the cost of maintaining the wastewater collection system. This includes the wastewater lift station located on Stapleton Road and all main lines that carry the wastewater that ultimately goes to the Woodmen Hills Wastewater Treatment Facility.

If you are a relatively new resident in the Paint Brush Hills Metro District, you need to make sure that you are receiving a separate bill from the Woodmen Hills Metropolitan District in addition to the one you receive from PBHMD. You need to call the Woodmen Hills office at (719) 495-2500 if you are not receiving a bill from them.

### **Water or Sewer Emergency After Hours telephone number change:**

If you have a water or sewer emergency after hours, please call (719) 351-7438.