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# Paint Brush Hills Metropolitan District

## NEWSLETTER

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### How to Reach Us

**Billing Questions**      719-495-8188

**After Hours Water & Sewer Emergencies**      719-351-7438

The Board of Directors and staff of the Paint Brush Hills Metropolitan District hope you enjoy this edition of the *Newsletter*.

### Board of Directors Meeting

#### March 2016 Regular Meeting

The March 2016 Regular Meeting of the Board of Directors will be held on Thursday, March 17, 2016 7:00 PM in the District Office, 9830 Liberty Grove Drive, Falcon, Colorado. All meetings are open to the public.



### Board Defers Water Rate Action to April 2016

The Board of Directors began its review of the preliminary rate study at its February 18, 2016 Regular Meeting. The Board chose to defer any action on the District's fees and rates related to the study, and directed the District's Finance Committee to meet with District Engineer to review the rate study and provide the Board with its recommendations on any rate adjustments. The Rate Study by RG & Associates was commissioned by the Board following a Mountain View Electric Association

**District Office** 719-495-8188

## Paying Your Bill

**You have several options to pay your PBHMD bill**

**By Mail** Paint Brush Hills  
Metro District  
9830 Liberty Grove  
Drive  
Falcon, CO 80831

**Drop-Off Location** Paint Brush Hills  
Metro District Office  
Payment Drop Box  
9830 Liberty Grove  
Drive  
Falcon, CO  
\*Payments placed in the drop box after noon on the last business day of the month may incur a late charge.

**ACH** An Automatic Payment Plan (monthly electronic bank draft for your bill amount) is also available. Please complete the [Automatic Payment \(ACH\) form](#) and email it to [pbhmd@pbhmd.com](mailto:pbhmd@pbhmd.com).

**Online Payment** Payments may be made online by [clicking here](#).  
\*There are fees that apply to this payment method.

## What's New at PBHMD.com

View new website content at PBHMD.com by clicking any of the links below:



- The Board-adopted Amended and Restated [Resolution](#) Concerning the Imposition of Various Fees, Rates, Penalties, and Charges for Water and Sanitary Services and Facilities.
- [January 31, 2016 Financial Statements](#) (Unaudited).

(MVEA) notification that the District's large power rates would be increased by an average of 6.5% effective with MVEA's March 2016 billing. This MVEA rate increase will be in addition to a 6.5% rate increase in June 2015. MVEA recently notified the District that March 2016 planned increase was changed to 9.4% and deferred to April 2016.

The Board will consider recommendations on setting rates and fees based on the Rate Study Report and the Finance Committee's recommendations at a Special Meeting on Thursday, April 14, 2016 Regular Meeting (see [Notice](#)).

## Submit Your Billing Preferences Questionnaire

The District plans to implement customer billing from the District Office beginning in May 2016. The new features that will be offered that are not presently available include:



- Option to receive monthly statements by email;
- Ability for customers to view billing statements, account balances, payments, and water usage history, and make payments online;
- Set up, change and cancel Automatic Payment Plan (ACH) online; and
- Water usage billing tiers with amount of water usage and amount billed for each tier will appear on the billing statement.

Please complete the online [Billing Preferences Questionnaire](#). We will update your billing information so that you can take advantage of the new features when they become available.

We hope you enjoyed this newsletter and found that it contained helpful information and links. What do you think? [Send us your feedback](#).

Sincerely,  
The Paint Brush Hills Metropolitan District

- [Billing Preferences Questionnaire](#)

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