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Paint Brush Hills Metropolitan District



NEWSLETTER

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March 2017

The Board of Directors and staff of the Paint Brush Hills Metropolitan District hope you enjoy this edition of the *Newsletter*.

Board of Directors Meeting

March 16, 2017 Regular Meeting Cancelled

The March 16, 2017 Regular Meeting of the Board of Directors has been cancelled. The next Regular Meeting

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District Office Holiday Closure

The District Office will be closed on Monday, February 20, 2017 in observance of the Presidents Day Holiday.

Board of Directors

Kim Griffin
President
kim@pbhmd.com

Calvin Pollard
Vice President
cal@pbhmd.com

John Bruszenski
Secretary
john@pbhmd.com

Doug Burrer
Treasurer
doug@pbhmd.com

Chris Olney
Assistant Secretary/Treasurer
chris@pbhmd.com

How to Reach Us

Billing Questions [719-495-8188](tel:719-495-8188)
Option 1

After Hours Water & Sewer Emergencies [719-495-8188](tel:719-495-8188)
Option 9

District Office [719-495-8188](tel:719-495-8188)

Paying Your Bill

of the Board of Directors will be on Thursday, April 20, 2017 7:00 PM in the District Office, 9830 Liberty Grove Drive, Falcon, Colorado. All meetings are open to the public.



Board to Consider Fees, Rate Adjustments

At the April 20, 2017 Regular Meeting of the District, the District's Board of Directors will consider the imposition of additional fees and charges, including, but not limited to the following:

- Establish a returned check/electronic funds payment fee of \$25.00;
- Implement a water meter re-read fee that would be imposed whenever a customer requests that their meter be re-read and the District confirms that a disputed water meter read is correct;
- Adjusting the Tier 1 water usage from 10,000 gallons to 15,000;
- Tying the water service charge and sewer fees to a Single-Family Equivalent (SFE) Multiplier based on water service tap size;
- Setting the three-quarter inch tap rates as the base rate for the other tap sizes; and
- Determining the commercial water usage tiers by factoring the SFE Multiplier to the three-quarter inch water usage tiers.

[Click here to see who will be affected. . .](#)

New Office Building Construction on Schedule



Concrete being layed on the maintenance area floor.

The construction of the new District Office is on-schedule as it continues to progress. The building exterior is now completely framed, and the rough plumbing and electrical has been installed. The interior concrete will be completed on March 3rd and the interior framing will be done during the week of March 5th.

You have several options to pay your PBHMD bill

Customer Account Portal Payments may be made online by [clicking here](#).

*There are fees that apply to this payment method.

Drop-Off Location Paint Brush Hills Metro District Office Payment Drop Box 9830 Liberty Grove Drive Falcon, CO

ACH An Automatic Payment Plan (monthly electronic bank draft for your bill amount) is also available. Please complete the [Automatic Payment \(ACH\) form](#) and email it to pbhmd@pbhmd.com.

By Mail Paint Brush Hills Metro District 9830 Liberty Grove Drive Falcon, CO 80831

Checking for Water Leaks

To check for leaks in your home, you first need to determine whether you're wasting water. Then identify the source of the leak.

[Read more.](#)

How to Read Your Meter

If your water bill suddenly increases, but you haven't changed the way you use water, chances are you've sprung a leak. If you can not identify visible leaks, **read your water meter.** [Read more.](#)

The building completion is scheduled for the first week of May 2017. You can follow the construction progress on the District's Facebook page at www.facebook.com/pbhmd.

Spring Forward



Remember to set your clocks ahead by one hour before going to bed on Saturday March 11th. Daylight Saving Time begins at 2:00 AM Sunday, March 12th.

[8 Things You May Not Know](#)

[About Daylight Saving Time](#)

New Online Customer Website Portal

The PBHMD Customer Account Portal is available when you need it, where you need it. With this new online account access, you can now:

- Check your account balance
- Print your bill
- Make a payment
- View your payment history
- Check your billing history
- Make a Customer Support request
- Set up Automatic Payments from your bank account or credit card
- Change your billing preferences to receive your bill by mail, email, or both
- Update your contact phone and/or email address



The PBHMD Customer Account Portal is available when you need it, where you need it. [Click here](#) to learn more.

We hope you enjoyed this newsletter and found that it contained helpful information and links. What do you think? [Send us your feedback.](#)

Sincerely,
The Paint Brush Hills Metropolitan District

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